

Classification table for furnished holiday lets (all categories)
 (Source: order of 17 August 2010 setting the standards and procedure for rating furnished holiday lets)

| Legend: <i>X = Mandatory criterion - O = Optional criterion - NA = Criterion not applicable</i> | | | | | | | | | |
|--|---|------------------|--------|-------------------|-------------------|-------------------|-------------------|-------------------|---|
| RATING CRITERIA (if applicable, further information is provided for each criterion in the column to the right of the table) | | Criterion status | Points | 1* | 2* | 3* | 4* | 5* | Further information |
| Section 1: Facilities and amenities | | | | | | | | | |
| 1.1 General amenities | | | | | | | | | |
| Surface area of accommodation | | | | | | | | | |
| | Minimum surface area of a one-room accommodation unit for one person | | | 12 m ² | 14 m ² | 16 m ² | 18 m ² | 24 m ² | |
| | Minimum surface area of a one-room accommodation unit for two people | | | 12 m ² | 14 m ² | 18 m ² | 20 m ² | 26 m ² | 10% tolerance (for 3*, 4* and 5* categories only) |
| | Average minimum surface area of the additional bedroom(s) | | | 7 m ² | 8 m ² | 9 m ² | 10 m ² | 12 m ² | Only rooms that are larger than 7 square metres are counted as additional rooms (for the 1*, 2* and 3* categories only). The total surface area of the rooms complies with the total of the surface areas required for each category. |
| | Minimum surface area per additional person (in addition to the two initial people) per room | | | 3 m ² | 3 m ² | 3 m ² | 3 m ² | 3 m ² | For the 1*, 2*, 3* and 4* categories: maximum 2 additional people per room. For the 5* category: maximum 1 additional person per room. |
| 1 | Habitable surface area (including kitchen and kitchenette) of the furnished accommodation unit, excluding bathroom and toilet | X | 5 | X | X | X | X | X | Spaces are only included in the surface area if they have a ceiling height of at least 1.80 metres. A room must have a door or window to the outside. |
| 2 | Habitable surface area (including kitchen and kitchenette) of the furnished accommodation unit, excluding bathroom and toilet, increased by 25% | O | 4 | O | O | O | O | O | Spaces are only included in the surface area if they have a ceiling height of at least 1.80 metres. A room must have a door or window to the outside. The points are accumulated with those of the previous criterion. |
| 3 | Habitable surface area (including kitchen and kitchenette) of the furnished accommodation unit, excluding bathroom and toilet, increased by 50% | O | 4 | O | O | O | O | O | Spaces are only included in the surface area if they have a ceiling height of at least 1.80 metres. A room must have a door or window to the outside. The points are accumulated with those of the two previous criteria. |

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| 4 | Habitable surface area (including kitchen and kitchenette) of the furnished accommodation unit, excluding bathroom and toilet, increased by 75% | O | 4 | O | O | O | O | O | Spaces are only included in the surface area if they have a ceiling height of at least 1.80 metres. A room must have a door or window to the outside. The points are accumulated with those of the three previous criteria. |
| 5 | Habitable surface area (including kitchen and kitchenette) of the furnished accommodation unit, excluding bathroom and toilet, increased by 100% | O | 4 | O | O | O | O | O | Spaces are only included in the surface area if they have a ceiling height of at least 1.80 metres. A room must have a door or window to the outside. The points are accumulated with those of the four previous criteria. |
| Electrical equipment in the accommodation | | | | | | | | | |
| 6 | Available socket in each room | X | 1 | X | X | X | X | X | Including bathroom(s) |
| 7 | Functioning lights in each room | X | 4 | X | X | X | X | X | Proper electrical lighting in all the rooms of the accommodation unit (including bathroom, kitchen or kitchenette) |
| Telephone and communication | | | | | | | | | |
| 8 | Telephone in the immediate vicinity | X or NA | 1 | X | X | NA | NA | NA | |
| 9 | Availability of a telephone within the accommodation unit with, if necessary, a billing system corresponding to the period of rental - wireless telephone mandatory for the 5* category | X or O | 1 | O | O | X | X | X | A pay-as-you-go mobile phone made available in the accommodation unit is acceptable |
| 10 | Broadband Internet access | X or O | 3 | O | O | O | X | X | Unless technically impossible, in which case the criterion is not applicable |
| Television and stereo equipment | | | | | | | | | |
| 11 | Installed colour television with remote control | X or O | 2 | O | O | X | X | X | Service may be offered as a paid service |
| 12 | Installed flat-screen colour television with remote control | X or O | 2 | O | O | O | O | X | Service may be offered as a paid service |
| 13 | Possibility of accessing international or specialised channels | X or O | 2 | O | O | O | O | X | |
| 14 | Stereo system (with radio) | X or O | 2 | O | O | O | O | X | |

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| 15 | DVD player | X or O | 2 | O | O | O | X | X | |
| Facilities for the comfort of occupants | | | | | | | | | |
| 16 | Fixed walls between the rooms | X | 4 | X | X | X | X | X | Tolerance admissible for "loft" type accommodation |
| 17 | Door or window to the outside in each room | X | 5 | X | X | X | X | X | Internal rooms without a door or window to the outside are not included in the number of rooms rented |
| 18 | External (roller shutters, slatted blinds, etc.) or internal (curtains, double curtains, etc.) opaque room-darkening features in each room with a bed | X | 5 | X | X | X | X | X | |
| 19 | Acoustic comfort: all technical precautions must be taken to ensure sufficient soundproofing in line with building regulations in force at the time of construction | X | 5 | X | X | X | X | X | Compliant with planning permission and building regulations for new buildings. |
| 20 | Presence of heating | X | 5 | X | X | X | X | X | Heating in all the rooms, including the bathroom(s). Any type of heating (central, electric, other) Except where justified by climate (French overseas departments and territories), in which case the criterion is not applicable. |
| 21 | Air-conditioning or air-cooling system | X or O | 3 | O | O | O | O | X | |
| 22 | Washing machine for accommodation units for 4 or more people | X or O | 3 | O | O | X | X | X | Facilities may be shared by several furnished accommodation units for the 1*, 2* and 3* categories. Criterion is deemed to have been met if there is free and open access to the launderette. Where the criterion is mandatory, it is optional for accommodation units for up to and including 3 people. |
| 23 | Tumble dryer for accommodation units for 6 or more people - mandatory for accommodation units for more than 2 people in the 5* category | X or O | 2 | O | O | O | X | X | Facilities may be shared by several furnished accommodation units for the 1*, 2* and 3* categories. Criterion is deemed to have been met if there is free and open access to the launderette. Where the criterion is mandatory, it is optional for accommodation units for up to and including 5 people (4* category) and 1 person (5* category). |
| 24 | Washing line or clothes airer | X | 4 | X | X | X | X | X | |

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| 25 | Cleaning equipment appropriate to the accommodation unit (minimum: a bucket and scrubbing brush with floorcloth or a mop and bucket with wringer, vacuum cleaner or equivalent, an iron and ironing board) | X | 5 | X | X | X | X | X | |
| Furniture | | | | | | | | | |
| 26 | Sufficient number of cupboards or storage facilities - mandatory in each room of the accommodation for the 3*, 4* and 5* categories | X | 4 | X | X | X | X | X | Where there is a wardrobe, it must be equipped with good quality coat hangers. The criterion is deemed to have been met if there is a dressing room that is considered to be a shared storage space. |
| 27 | Table and chairs corresponding to the number of persons the furnished unit can accommodate | X | 4 | X | X | X | X | X | |
| 28 | The living room is equipped with a sofa or armchair(s) and coffee table | X | 4 | X | X | X | X | X | Sofa bed admissible for the 1*, 2* and 3* categories. The criterion is not applicable if there is no living room. |
| 29 | Furniture is all matching or presents a harmonious appearance | X or O | 3 | O | O | X | X | X | |
| 1.2. Bedroom facilities | | | | | | | | | |
| Bedding | | | | | | | | | |
| | Single bed(s): | | | | | | | | |
| | - Width | | | 80 cm | 90 cm | 90 cm | 90 cm | 90 cm | |
| | - Length | | | 190 cm | 190 cm | 190 cm | 190 cm | 200 cm | |
| | Double bed(s): | | | | | | | | |
| | - Width | | | 140 cm | 140 cm | 140 cm | 140 cm | 160 cm | |
| | - Length | | | 190 cm | 190 cm | 190 cm | 190 cm | 200 cm | |
| 30 | Compliance of bed(s) with the dimensions | X | 4 | X | X | X | X | X | Tolerance for: - Bunk beds (80 cm x 190 cm) - Sofa beds (130 cm x 190 cm) - only for 1*, 2* and 3* studios - Folding beds for studios (all categories) Not permitted: bed(s) with mesh-sprung bases |

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|---|---|--------|---|---|---|---|---|---|--|
| 31 | One pillow per person - 2 pillows per person for the 3*, 4* and 5* categories | X | 2 | X | X | X | X | X | For the 1* and 2* categories, two pillows may be replaced with a bolster. The criterion is then deemed to have been met. |
| 32 | Two blankets or one duvet per bed - duvet mandatory for the 4* and 5* categories | X | 2 | X | X | X | X | X | |
| 33 | Mattresses protected by undersheets or removable covers | X | 2 | X | X | X | X | X | |
| Facilities and furniture (including electrical appliances) | | | | | | | | | |
| 34 | Bedside lamp with separate switch | X | 1 | X | X | X | X | X | |
| 35 | Main light switch near bed (two-way) | X or O | 2 | O | O | O | X | X | |
| 36 | Bedside table, shelf or stool per person | X or O | 2 | O | O | O | X | X | |
| 1.3. Bathroom facilities and amenities | | | | | | | | | |
| Level of bathroom facilities required for accommodation units up to (and including): | | | | | | | | | |
| | | | | 6 people 6 people 6 people 6 people 4 people | | | | | |
| 37 | A private bathroom in an enclosed and well ventilated space within the accommodation unit with independent access | X | 5 | X | X | X | X | X | Bathroom open onto the bedroom tolerated for furnished accommodation units with maximum 1 bedroom. |
| 38 | Minimum equipment in bathroom: - a basin with hot water - a shower or bath with shower over and shower screen - mandatory for the 1*, 2* and 3* categories - a bath (dimensions larger than standard) with shower over and shower screen, or a bath and a shower, or a shower (dimensions larger than standard) - mandatory for the 4* and 5* categories | X | 3 | X | X | X | X | X | Bath with shower over and shower curtain admissible for the 1* and 2* categories Standard shower dimensions = 80 cm x 80 cm Standard bath dimensions = 170 cm x 75 cm For the 1* and 2* categories, a hip bath with a shower over and shower screen is tolerated instead of the shower. |
| 39 | A private toilet (with bowl, lid and flush) inside the accommodation unit - toilet separate from the bathroom mandatory for the 5* category | X | 2 | X | X | X | X | X | Composting toilet admissible |

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| Level of bathroom facilities required for accommodation units for more than (and including): | | 7 people 7 people 7 people 7 people 5 people | | | | | | | |
|--|---|--|---|---|---|---|---|---|--|
| 40 | A second private bathroom in an enclosed and well ventilated space within the accommodation unit with independent access | X | 5 | X | X | X | X | X | For accommodation units with less than 7 people, this criterion is not applicable. |
| 41 | Minimum equipment in additional bathroom: - a basin with hot water - a shower or bath with shower over and shower screen - mandatory for all categories | X | 3 | X | X | X | X | X | Bath with shower over and shower curtain admissible for the 1* and 2* categories For accommodation units with less than 7 people, this criterion is not applicable. |
| 42 | A private toilet (with bowl, lid and flush) inside the accommodation unit | X | 2 | X | X | X | X | X | Composting toilet admissible. For accommodation units with less than 7 people, this criterion is not applicable. |
| Bathroom facilities | | | | | | | | | |
| 43 | Two light fixtures, one of which above the basin | X or O | 2 | O | O | O | X | X | |
| 44 | Socket near to the mirror | X or O | 2 | O | O | X | X | X | The available socket must allow occupants to shave or dry their hair in front of the mirror. |
| 45 | Hook(s) | X | 1 | X | X | X | X | X | |
| 46 | Mirror - full-length mirror mandatory for 4* and 5* | X or O | 2 | O | O | O | X | X | |
| 47 | Shelf under mirror or vanity unit | X or O | 2 | O | O | O | X | X | |
| 48 | Storage space(s) (in addition to the under-shelf mirror and vanity unit) | X or O | 2 | O | O | X | X | X | |
| 49 | Electric hairdryer | X or O | 1 | O | O | X | X | X | |

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| 1.4. Facilities and amenities in the kitchen or kitchenette within the accommodation unit | | | | | | | | | |
|---|---|---------|---|---------|---------|---------|---------|---------|--|
| Sink(s) | | | | | | | | | |
| 50 | Sink with mixer tap or mixing valve with single outlet (hot and cold water) | X | 3 | X | X | X | X | X | |
| Cooking facilities | | | | | | | | | |
| | Hob for accommodation unit for up to and including 4 people | | | 2 rings | 2 rings | 4 rings | 4 rings | 4 rings | |
| | Hob for accommodation unit for 5 or more people | | | 4 rings | 4 rings | 4 rings | 4 rings | 4 rings | |
| 51 | Number of rings complied with | X | 3 | X | X | X | X | X | Where the requirement is for a 4-ring hob, the criterion is deemed to have been met if the accommodation unit has an induction or ceramic hob with 3 rings. |
| 52 | Ceramic or induction hob | O | 3 | O | O | O | O | O | |
| 53 | Mini oven for accommodation units for up to and including 4 people | X or NA | 2 | X | X | NA | NA | NA | For the 1* and 2* categories, criterion 53 is deemed to have been met if the microwave has a "combined oven" function. Where it is mandatory, the criterion becomes optional for accommodation units for 5 or more people. |
| 54 | Oven | X or O | 3 | O | O | X | X | X | For the 1* and 2* categories, the oven is mandatory for accommodation units for 5 or more people. |
| 55 | Microwave oven | X or O | 3 | O | O | X | X | X | For the 1* and 2* categories, criterion 53 is deemed to have been met if the microwave oven has a "combined oven" function. |
| 56 | Ventilation or extractor hood or controlled mechanical ventilation | X | 4 | X | X | X | X | X | "Ventilation" is understood to mean natural circulation of air in the kitchen or kitchenette. |

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| Crockery and cooking utensils | | | | | | | | | |
|-------------------------------|--|--------|---|---|---|---|---|---|---|
| 57 | Matching tableware in sufficient quantity for the number of occupants: - glasses, plates, dessert plates, large spoons, small spoons, knives, forks, bowls or equivalent, coffee cups - crockery mandatory for the 1*, 2* and 3* categories - glasses, plates, dessert plates, large spoons, small spoons, knives, forks, bowls or equivalent, coffee cups, wine glasses, apéritif glasses, champagne flutes - crockery mandatory for the 4* and 5* categories | X | 3 | X | X | X | X | X | |
| 58 | Quantity of utensils for food preparation: 1 salad bowl, 1 ovenproof dish, 1 dish, 2 saucepans, 1 frying pan, 1 corkscrew, 1 pair of scissors, 1 bread knife, 1 colander, 1 lid, 1 salad spinner, 1 pie dish, 1 tin-opener | X | 3 | X | X | X | X | X | |
| 59 | Pressure cooker or steamer or stew pot | X | 2 | X | X | X | X | X | |
| Other equipment | | | | | | | | | |
| 60 | Coffee maker | X | 2 | X | X | X | X | X | Electric coffee maker or cafetiere |
| 61 | Kettle | X or O | 1 | O | X | X | X | X | |
| 62 | Toaster | X or O | 1 | O | O | X | X | X | |
| 63 | Dishwasher for accommodation units for 4 or more people - 2 or more people for the 4* and 5* categories | X or O | 2 | O | O | X | X | X | Where it is mandatory, the criterion becomes optional for accommodation units for 3 people or fewer (3* category) or 1 person (4* and 5* category). |
| 64 | Refrigerator with icebox | X | 4 | X | X | X | X | X | 100 litres for two people, 10 litres per additional occupant |
| 65 | Freezer or freezer compartment | X or O | 2 | O | O | O | X | X | |
| 66 | Bin with lid | X | 1 | X | X | X | X | X | |

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| 1.5. Environment and exterior | | | | | | | | | |
|----------------------------------|--|---------|---|---|---|----|----|----|--|
| Lifts | | | | | | | | | |
| 67 | To access the 4th floor from the ground floor | X or NA | 4 | X | X | NA | NA | NA | Unless there is a local or architectural constraint. Where the criterion is mandatory, it is not applicable if the accommodation unit is situated on the ground floor. Where the criterion is mandatory, it becomes optional if the accommodation unit is situated on the first to third floors. |
| 68 | To access the 3rd floor from the ground floor | X or O | 4 | O | O | X | X | X | Unless there is a local or architectural constraint. For the 1* and 2* categories, the points are accumulated with those of the previous criterion. Where the criterion is mandatory, it is not applicable if the accommodation unit is situated on the ground floor. Where the criterion is mandatory, it becomes optional if the accommodation unit is situated on the first or second floors. |
| Car parking | | | | | | | | | |
| 69 | Nearby space(s) | X | 4 | X | X | X | X | X | If there is a local constraint, the criterion is not applicable. |
| 70 | Private parking space(s) | X or O | 2 | O | O | X | X | X | If there is a local constraint, the criterion is not applicable. |
| 71 | Locked private garage | O | 2 | O | O | O | O | O | |
| Balcony, loggia, terrace, garden | | | | | | | | | |
| 72 | Furnished accommodation unit with balcony or loggia (3 m ² minimum) with garden furniture | O | 2 | O | O | O | O | O | If the balcony or loggia is less than 1 metre deep, it does not need to be equipped with garden furniture in order to meet the criterion. |
| 73 | Furnished accommodation unit with terrace or private garden (5 m ² minimum) with garden furniture | O | 3 | O | O | O | O | O | Equipped internal courtyard tolerated. |
| 74 | Furnished accommodation unit with park or garden - 50 m ² minimum (200 m ² minimum if shared with other accommodation units) | O | 4 | O | O | O | O | O | |

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| Leisure, relaxation and sport facilities associated with the accommodation | | | | | | | | | |
|---|---|--------|---|---|---|---|---|---|---|
| 75 | A dedicated leisure, relaxation or sport facility for the accommodation | X or O | 2 | O | O | O | O | X | Free access for exclusive or shared use. Example of facilities: tennis court, swimming pool, sauna, jacuzzi, fishing lake, etc. |
| 76 | An additional dedicated leisure, relaxation or sport facility for the accommodation | O | 2 | O | O | O | O | O | Free access for exclusive or shared use. Example of facilities: tennis court, swimming pool, sauna, jacuzzi, fishing lake, etc. The points are accumulated with those of the previous criterion. |
| 77 | An additional dedicated leisure, relaxation or sport facility for the accommodation | O | 2 | O | O | O | O | O | Free access for exclusive or shared use. Example of facilities: tennis court, swimming pool, sauna, jacuzzi, fishing lake, etc. The points are accumulated with those of the two previous criteria. |
| Environment | | | | | | | | | |
| 78 | Accommodation with view of a landscape (view of the sea, mountains, open country, or pleasant and open urban landscape) | O | 4 | O | O | O | O | O | |
| 79 | Accommodation with immediate access to ski slopes or beach or lake | O | 4 | O | O | O | O | O | |
| 80 | Accommodation near to recreation centre(s), entertainment venue(s), business venue(s) or public transport. | O | 4 | O | O | O | O | O | |
| 1.6. Condition and cleanliness of the facilities and amenities | | | | | | | | | |
| 81 | Sanitary facilities (toilet(s) and bathroom(s)) are clean and in good condition | X | 5 | X | X | X | X | X | |
| 82 | The floors, walls and ceilings are clean and in good condition | X | 5 | X | X | X | X | X | |
| 83 | The furniture is clean and in good condition | X | 5 | X | X | X | X | X | |
| 84 | Bedding is clean and in good condition | X | 5 | X | X | X | X | X | |
| 85 | The kitchen or kitchenette and the equipment are clean and in good condition | X | 5 | X | X | X | X | X | |

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| Section 2: Customer services | | | | | | | | | |
|--|---|--------|---|---|---|---|---|---|---|
| 2.1. Quality and reliability of customer information | | | | | | | | | |
| 86 | Availability of a summary of this grading grid on request | X | 1 | X | X | X | X | X | |
| 87 | Availability of leaflets and brochures containing practical and up-to-date (current year) local tourist information | X | 3 | X | X | X | X | X | List of practical local information: including shops, public services, health, church services, etc. if these exist. List of tourist information: including sites, monuments, leisure facilities, excursions, events, tourist office, etc. if these exist. |
| 88 | Availability of tourist information documentation translated into at least one foreign language | O | 2 | O | O | O | O | O | |
| 2.2. Services offered | | | | | | | | | |
| 89 | Personal welcome on site | X or O | 3 | O | O | O | O | X | |
| 90 | Sheets on request - sheets included for the 5* category | X or O | 2 | O | X | X | X | X | Services may be offered as a paid service |
| 91 | Towels on request - towels included for the 5* category | X or O | 2 | O | X | X | X | X | Services may be offered as a paid service |
| 92 | Table linen on request - table linen included for the 5* category | X or O | 2 | O | X | X | X | X | Services may be offered as a paid service |
| 93 | Beds made on arrival on request - beds made on arrival included for the 5* category | X or O | 3 | O | O | O | X | X | Services may be offered as a paid service |
| 94 | Baby equipment (chair and cot) on request | X | 2 | X | X | X | X | X | Free service for the 4* and 5* categories. |
| 95 | Maid service on request | X or O | 2 | O | O | X | X | X | Services may be offered as a paid service |
| 96 | Cleaning products on request or made available | X or O | 3 | O | O | X | X | X | Services may be offered as a paid service |
| 97 | Electrical adaptors on request | X or O | 2 | O | X | X | X | X | |

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| Section 3: Accessibility and sustainable development | | | | | | | | | |
|--|--|---|---|---|---|---|---|---|--|
| 3.1. Accessibility | | | | | | | | | |
| Information, raising awareness | | | | | | | | | |
| 98 | Information concerning accessibility on documentation relating to the accommodation | X | 2 | X | X | X | X | X | |
| Other services | | | | | | | | | |
| 99 | Availability of portable induction loop | O | 2 | O | O | O | O | O | |
| 100 | Alarm that uses light or vibrations | O | 2 | O | O | O | O | O | |
| 101 | Availability of television remote controls with large buttons and contrasting colours | O | 2 | O | O | O | O | O | |
| 102 | Availability of a telephone with large buttons | O | 2 | O | O | O | O | O | |
| 103 | Shower chair with grab bar | O | 2 | O | O | O | O | O | 80 cm maximum |
| 104 | Width of all doors increased | O | 2 | O | O | O | O | O | Minimum 0.77 metres (usable passageway) |
| 105 | Available documentation is simple, comprehensible and combines pictograms and images with the text (one message at a time) | O | 2 | O | O | O | O | O | |
| 3.2. Sustainable development | | | | | | | | | |
| 106 | Implementation of an action to reduce energy consumption | X | 2 | X | X | X | X | X | |
| 107 | Implementation of an additional action to reduce energy consumption | O | 2 | O | O | O | O | O | The points are accumulated with those of the previous criterion. |
| 108 | Implementation of an action to reduce water consumption | X | 2 | X | X | X | X | X | |

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| 109 | Implementation of an additional action to reduce water consumption | O | 2 | O | O | O | O | O | The points are accumulated with those of the previous criterion. |
| 110 | Sorting of glass and paper waste (separate bins), display of the sorting rules and information about the location of voluntary collection points | X | 2 | X | X | X | X | X | If a dedicated composting technique is provided at the accommodation unit, this criterion is deemed to have been met. If the building or district has not implemented a waste sorting system, the criterion is not applicable. |
| 111 | Customer information about actions concerning environmental protection that they can take during their stay | X | 3 | X | X | X | X | X | |
| 112 | Use of environmentally friendly cleaning and consumable products | O | 3 | O | O | O | O | O | |